



**RENEW
PAINTING**

EXPECTATIONS *for Refinished Cabinets*

We do our best to serve our customers at a high level and we specialize in cabinet refinishing. We believe in letting you know the expectations based on our experiences and the experience of the many refinishers in our network. In an effort to educate our customers, below are some realistic expectations.

WHAT WE DO:

- ✓ At Renew Painting, we refinish cabinets using a water-based industrial coating imported from Italy. This is a durable coating and will last a long time if taken care of. It is not an indestructible coating and it can chip or scratch just as manufactured cabinets do if they are heavily abused.
- ✓ The majority of doors we refinish are five-panel doors created for movement. We do not caulk doors because even though it looks great at first, over time it will result in failure. Instead, we do our best to create clean lines where the middle panel meets the stiles and rails. Because wood contracts in the wintertime, you may notice a slight line where the panel meets the stiles and rails. Regulating the temperature and humidity in your home will minimize this expansion and contraction.
- ✓ Five-panel doors have tiny gaps where the middle panel meets the rails and stiles. Depending on previous coatings that have been applied to the doors there could be a build-up of material in these gaps. This is called bridging. It may not be noticeable until we start spraying the doors. We will call this to your attention and develop a plan of action to ensure a quality result, but is not possible to know this until we begin the process and therefore not accounted for in the original estimate.
- ✓ When we refinish cabinets that have an existing, painted coating, we can only guarantee that our coating will bond to the present top layer. We have seen instances where a door was later chipped to the wood, and we are not responsible for this type of occurrence as our coating was not bonded to the wood. If the previous coating fails the cabinet will chip to reveal the original wood finish, and we are not responsible for this.
- ✓ We use low-tack painter's tape and rosin or roofing paper to protect your floors. Low-tack painter's tape should not cause any issues and does a nice job of protecting the floors. A floor finish that is damaged by low-tack painter's tape is a sign of a failed finish and is not the liability of Renew Painting, LLC.
- ✓ There may be imperfections that are not noticeable when the cabinets are dark. However, when transitioning to a light color or white, those imperfections can stand out. Some of these imperfections may include but are not limited to door warping, large gaps where cabinets meet the walls or ceiling, cabinet boxes not being square, and alignment issues due to improperly installed cabinets. We strive to ensure that everything within our control is perfect but there are some things that are out of our control with regard to the actual structure of the cabinets.
- ✓ If there are functional issues with current hardware (hinges), understand that the conditions of that hardware will not change when we refinish the doors and drawers and if there are existing issues, they will continue to occur in the future.
- ✓ Open grain doors and doors with knots and other natural wood imperfections require more work to fill the pores and help to create a smooth surface. We will do two coats of primer and two coats of pigmented polyurethane on the front of these doors which will provide a beautiful finish, but there will still be some grain showing. If you're looking for a completely smooth manufactured look, we would suggest looking at replacing the doors with a closed-grain substrate.



**RENEW
PAINTING**

EXPECTATIONS *for Refinished Cabinets*

We are excited to begin your kitchen renovation and bring your vision to life! Please complete the checklist below prior to our arrival so we can transform your home efficiently and produce the best results for you. Thanks in advance for your cooperation!

WHAT YOU NEED TO DO:

- ✓ **CABINETS:** Remove everything from the counters and the top of the upper cabinets and move it to a safe place outside the kitchen. You can leave the things inside your cabinets if you wish, however, it is easiest if everything is removed. Remove everything from the drawers. If you choose to leave things inside your cabinets, please be sure the items are pushed back from the ledge at least three inches so we can tape off that area and protect the cabinets. If there is anything of value, please remove it/them prior to our arrival. **If we must take additional time to remove things from cabinets or items from drawers we will need to charge for the additional labor.*
- ✓ **FLOORS:** Please sweep or vacuum the floors with a vacuum or wet/dry vac. Wet mop your floor and make sure to get any hair or dirt that may be up under the cabinets and along the toe kick area. We want to avoid dirt, dust, hair, etc. being kicked up and settled in the paint. **If we must take additional time to sweep up the floors and make sure there is no debris that would stick to the paint we will need to charge for that labor change.*
- ✓ **SINK AREA:** The sink area will be used for general clean-up, so please make sure the kitchen sink is clear of dishes on our designated working days. If you have a utility sink that we will have access to, we will do our heavy cleaning in there or outside with one of our hoses if you're on septic. We do our best to care for your home as we work, and we've found it is always best to have the sink accessible as we work.
- ✓ **APPLIANCES:** If you wish for hidden end panels around appliances to be painted, please have the appliances removed to enable us to paint in those areas. An example is the refrigerator. Appliances left in place are taped, protected, and painted around. We will not move appliances.
- ✓ **PETS:** Be sure to place animals in an area that is blocked off so they cannot get into the working area while we are working in your home. If you have cats that can jump over the barricades, please make sure to arrange a different area for them to stay while your renovation is taking place. Pet hair can travel through the air and settle in the paint. Once the coating is dry, you can let the pets back into the kitchen.
- ✓ **DURING THE RENOVATION:** Please refrain from using the stove during the cabinet refinishing process. **If something were to get on the cabinets, it could result in a delay in the completion of the kitchen due to extra cleaning and drying time, and we will have to charge for that labor change.*



**RENEW
PAINTING**

EXPECTATIONS *for Cabinet Care*

We believe that transparency is key to a successful painting project. From the initial consultation to the final brushstroke, we prioritize clear communication to set the right expectations every step of the way. Let us take the guesswork out of your next project with us by including some helpful tips below.

THINGS TO KNOW:

There is a little secret we need you to hear, and it's about kitchen cabinets. Whether they are unfinished, stained, painted, or even SPRAY-TANNED (no we haven't seen that yet), they will take a beating over time. They are functional pieces of your house, not roped-off museum exhibits, right?! So, naturally, a fingernail, a wedding ring, or a sharp utensil can damage a surface.

But take heart – the feedback we have received from the Milesi products we use is outstanding. Some of our own team members have it in their own homes, and we have seen work that has stood the test of time in CUSTOMERS' homes as well. The Milesi cures much faster than a typical paint, but you should note that it will still cure over a few days. This means it adheres to the substrate and hardens to the touch as it cures.

Q: CAN I TOUCH THEM UP?

A: Yes, just take a small brush, like a craft brush, and cover the affected area with the product we will leave you.

Q: HOW DO I CLEAN THEM?

A: We recommend that you regularly dust cabinets with a soft damp cloth (a microfiber rag is great) and dry them with a soft towel.

Do not use polishes, oils, or wax.

The key is to wipe up spills when they occur. Give special attention to grease in the cooking zone. A damp microfiber cloth may do the job. If not, choose a cleaning solution that will cut grease without damaging the finish (we recommend Dawn as your main additive).

Do not use an abrasive sponge, cleaners with abrasive particles, harsh detergents, ammonia, or oil soap. Avoid using Magic Erasers on your new cabinets.



**RENEW
PAINTING**

WHAT ARE INDUSTRIAL WOOD COATINGS?

Industrial wood coatings are a great alternative to traditional paint when it comes to refinishing cabinets. Here are some reasons why industrial wood coatings may be a better option than paint for cabinets:

- 1. DURABILITY:** Industrial wood coatings are designed to be extremely durable and resistant to wear and tear. They are formulated to withstand heavy use, abrasions, and impacts, making them ideal for cabinets that are frequently used.
- 2. PROTECTION:** Industrial wood coatings provide a protective layer that helps to prevent damage from moisture, chemicals, and other elements that can cause wear and tear. They are also resistant to staining and can protect wood from scratches and scuffs.
- 3. APPEARANCE:** Industrial wood coatings come in a range of colors and finishes, allowing you to achieve the exact look and feel you want for your cabinets. They can also provide a smoother, more uniform finish than paint, without obscuring the wood's natural texture and character.
- 4. HEALTH AND SAFETY:** Industrial wood coatings are often formulated with low levels of volatile organic compounds (VOCs), which means they are better for indoor air quality than some paints.

In summary, industrial wood coatings can provide a durable, protective, and attractive finish for cabinets that can withstand heavy use and exposure to moisture. They can also be more environmentally friendly and safer to handle and apply than some paints. However, they are more expensive than paint and require professional application.